

Some firsts and lasts in the next week –

We have Jade with us next week. This will be her first time with Redgum; Jade is about to finish her Veterinary degree, and we are very hopeful that she finds Redgum a good fit for her and accepts the position with us.

Jade is a local girl, from Carrieton area, so she knows the Port Augusta area and is aware of local influences.

Next week is also Naomi's last week with us – how quick has that time gone!! Roger and I firmly believe that no-one comes to and leaves Redgum without us, as a team, learning from it, and this is also true of Naomi's time with us. So, a huge thanks to Naomi for being so giving while she has been here, for her teaching, and for the knowledge she brought to Redgum and shared with us.

High 5's

Big High 5 to Hayley who booked not one, but TWO dentals and BOTH from phone call back!!
Great Job Hayley!!



Also a huge call out to Dillan - working outside has its benefits, but when

the weather is not so good, it brings its own problems - so well done on keeping the kennels going under trying weather conditions!!



And finally – a big high 5 to Liz for her commitment to the puppy school classes! Lots of happy clients – fantastic work!!

Team reminder

A few reminders this week –

The Lead Australia App – some of you have downloaded the app, but not created your account – this might be why those of you with apple are not getting on – go to settings and create your account, then Peter accepts you and you are good to go!!

The video of Steve doing a marvellous phone script is up there and you should also be able to see the video of Peters interview with Darren Hicks that I talked about on Friday morning.

For android users – its going to take a little longer – and Ill keep you up to date on this!

Thanks to Steve for sending the message through to Webb software for the new emergency phone. This should be up and running soon and Ill advise you when its happening.



Whats on this week?

Lots happening this week – Jade will be here on Monday

Tuesday is the Pika Wiya desexing day – this will be held at Redgum. Molly is in charge of the Pika Wiya clients – so as they come in, please let her know



Wed/Thursday – Roger, Jade and a nurse will head to Roxby – Ill review the bookings on Monday and may need to readjust the timeframes

And don't forget – 10 pin bowling on Saturday night – we'll have a great time and let off some steam – and maybe find a Redgum

Bowling Champion amongst us! 6.30 at Bowland, Port Pirie.



Biggest Win

I reckon the biggest win this week was how everyone has learned the REDGUM values – fantastic work team!!

Focus Point

Lets step things up this week – but in a two small ways!



One of these has been really difficult to start up – perhaps that means it will be the most value!! You guessed it –

THE AFTERNOON HUDDLE – we have tried and failed a bit on this – lets give another red hot crack!! 4pm Daily – don't wait for me to start – you guys are fully capable of getting this happening – we might need to change the time, location, whatever, but lets get it happening this week!!

The other thing Id like to focus on is something small but very important – Lets make sure that the Redgum Blackboard goes out EVERY DAY!!! Let new clients know they are welcomed; say HELLO to a familiar face, or just let people know what we are up to that day!!



I don't know about you,
But I am ready for the.....

WEEKEND!!

Have a fantastic weekend team!