

High 5



A big High 5 this week to Amber and her helpers, in getting puppy school off the

ground!! This is such a great initiative and will help in developing those fantastic client relationships!!



Thinking of you, Patrick!!



Hope Covid isnt treating you too badly and you are well on the road to recovery!!

Team reminders

A couple of new points to be aware of – you will notice new yellow pop-ups for clients – these are mostly related to the clients debt status, so PLEASE take the time to read them – they will instruct you in how to deal with the financial situation for that client.

Dental training – your next session is booked for next Friday – its in the daily diary and will cover dental radiology in dogs, cats, and interpretation, and should go for about 1.5hrs.

Roger and I will not be home, but Ill set up the TV and computer and details to access in. Steve will order your lunch for the day as well. Please lock the door when you leave, thanks.

Nikkis Dad is going to look at the lighting in the prep and hospital rooms. But we cans tart booking G1 dentals now!!



The plan is 5x grade 1 dentals per day – Tuesday and Wednesday.

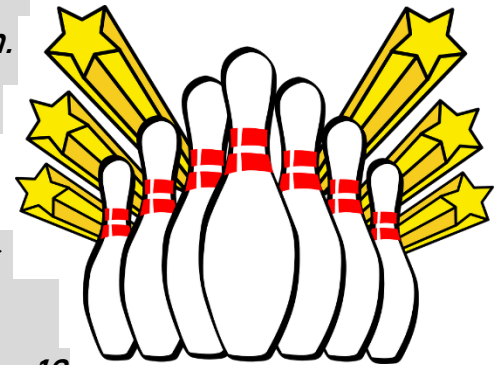
Staggered entry and exit times – 2 @8.30am; 2 @11am; 1 @ 2pm.

This will be in addition to other surgeries and G2/3/4 dentals which will be done in the surgery.

Our target is for 10 dentals per full time Vet per month.

On the booked days, the consult nurse will move from the front desk to the prep room for the G1 dentals and either Emily or Austin will step into the consult role as required.

The target celebration is for the whole team to go 10 pin bowling, with partners, and dinner in Port Pirie.



Focus point - Great work everyone! We have increased the uptake of endogard by 20% this month!!



Keep up the fantastic work - just think of all the dead little worms as a result of your attention to detail!! - this pic is absolutely gross!!

And a final reminder.....

When you are booking boarding places, please put your initials on the booking - its not to blame you for anything, its just if the kennel staff need to check up on anything, they have a go to person to do that.



ALSO... we have had a number of bookings, that have been booked into June, but have actually come in this week, so a little reminder to double check that you have the right dates when you take the booking!! Thanks.

Thanks everyone for a brilliant week!

