



Listen up!

Here's all

the Redgum

news from this week!!

High 5

Big high 5 to Rog and Ellie - for smashing through at Roxby and getting there with ease!! Well done guys!



Remember when the Roxby trips were a real nightmare!! How great is it now to know it all happens easily and pretty effortlessly. A whole team effort behind the getting ready.

And a second BIG high 5 to Nikki – for keeping the surgery going, for her training and mentorship to the nursing staff and for always, always having Redgum's interests first!!



Biggest Win

The Saguity release – how brilliant was it to hear what a great job we all do. Darrell is not a man to mince words, and he put it plain and simple!

There are just a few areas for us to tighten up on, and these will result in BIG changes.

Its not about one area and not another – it's the whole team!

So, great work, team, well done on yet another accolade!

We'll start working on the 1% improvements this week.

Surprises – remember what Darrell said about surprises – they mean a lot, they have great impact, they are remembered, and they are easy to do!

So, Im looking forward to what you might come up with where we can surprise Redgum clients and build a stronger, deeper, relationship with them.



Success is the exponential effect of little things done consistently over time.

Orin Woodward

I can't wait to hear of your thoughts around new and novel ideas– what can we do better, what can we do differently? Its not the BIG things, but the LITTLE things, done consistently, the 1%'ers, that make the difference!



Focus Point

Congrats to everyone for the continued dental focus! This month the dental rewards go out to -

- JiaYi
- Ellie
- Amber



Great work girls – booking two dentals each!!

Your rewards have been ordered and will arrive soon!!



What do you want for your reward next month???? A voucher to Skin Scents, Movie Voucher, Gift card voucher?????? New scrub???? The socks????

Let me know!



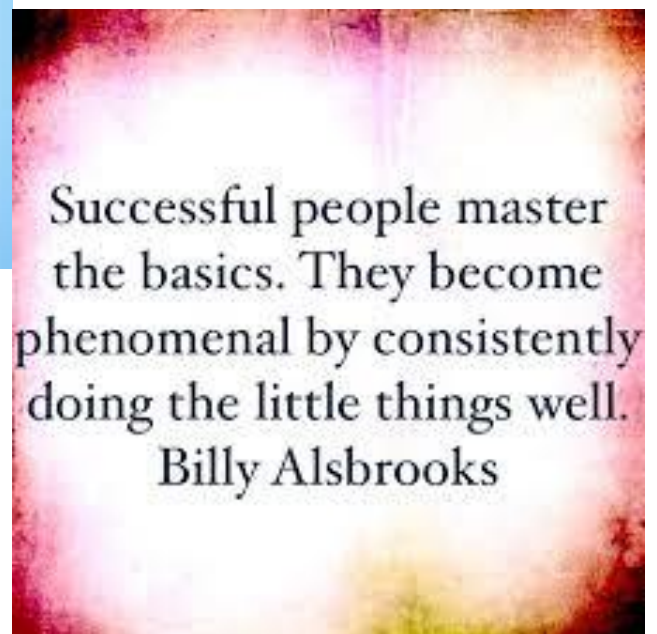
Other news

A few changes to the July roster –

I have posted the second version of the roster today – please make sure you keep the correct copy.

Just a reminder that I need all leave times to be in to me by **20th of the month** – **after that time, the roster is set** and its really difficult to change things around, so you might not get what you want.

And a final reminder.....



Get the message??? **You Matter.** The little things you do,

everyday, matter. This is what adds up to change, over time, for the better!