



# HIGH 5

*High 5 to the whole team – its been positive and uplifting to watch you all embrace ideas to change and improve this week! Well done!!*

*Now lets see who can get two dentals booked and paid for in this month to earn their reward!!*

*A Zoe and Chloe Silky Print Tee*

*OR*

*A pack of Koi Compression Socks (2 pack)*

The pics of these looked amazing – so get in on the competition and book those dentals in!!

## Team reminder

**Please remember to put the correct Vets initials on the consult/surgery!! I tally what each Vet produces to get their average transaction value – and they have a running battle to win each week!! BUT they have to have their initials in the right places to count!!**

Please make Jorgelina welcome as she takes a look at Redgum to see if it's a good fit for her, Friday and Saturday morning. This would be a nervous time, so put yourselves in her shoes and help her out!!



# Biggest win

Biggest win this week –  
congrats to Dillan with two BIG  
compliments for his approach to  
his role and how he cares for  
the animals in kennels!!



## Focus point

Focus point for the next little while will continue with worming  
and dentals!

Thanks for the whole team for being open to change on these points  
and to taking up the challenge - Redgum is a clinic with a dental  
focus - we will not apologise for this - its all about whats  
important to us and how we care for animals.

# WHAT'S COMING UP?

JiaYi and Hayley have leave next week!

Roxby next Wednesday and Thursday –  
Nikki and Emily are the nurses going with  
Roger.

Female desexing day coming up on the 21<sup>st</sup> –  
dogs only

Brilliant work, team!! Super proud of all of you!!

