

Redgum Newsletter 8-9-22

High 5

High 5 to THE WHOLE TEAM!!

In the words of Steve the wise, this week has been really messy. And not helped by really



messy weather!! So, well done team and thanks for how you have each put in, in your own way.

Team reminder

Only 2!!!

Any surgeries that involve discounts (RSPCA, Jennys Angels, SA Cat Rescue) when the invoices are done, please get Louise to review and send. If Louise is not available, ask Steve to do this.

Please be aware of your changed shift hours and record them as such in your paybooks. Working after hours will only be paid if you have had it approved by either Roger or Louise, or in our absence by Steve.

Whats on this week?

Stirling School visit on Tuesday

Amber and Steve

Nikki and Emily off on Monday

Emily and Austin off on Tuesday

Amber and Emily off on Wednesday

Jia Yi off on Friday



Royal Canin training with Charlotte on Thursday – weight and diabetic. Lunch provided



Biggest Win

To Jia Yi for her determination and courage, in working through a very serious injury! To our very own little battler – we all say a BIG WELL DONE!!

KPI update – well done to everyone!! Some really great figures this month, which turns around the downward spiral we had been experiencing! So, very well done!!

August results

Vaccinations 391

Consults 324



Dentals – our equal best month

25

Cytology – best ever month 32

Bloods – 128

X-ray 88

These are really great figures – WELL DONE TEAM!!!



Our big challenge is now to make those consults and vaccinations work more for us.

This is a great effort and with one Vet less, Roger and I are super proud of you all!! Well done team!!!

Take a big smile, and go into the weekend with absolute pride in your work and how you have all worked together to produce these results!!

